

Privacy Policy

LAST UPDATED: 9 JULY 2026

How Revenant Systems Ltd collects, uses and protects personal information across our website, services and software products, and the rights you hold under UK GDPR.

1. Introduction

Revenant Systems Ltd ("Revenant Systems", "we", "our" or "us") respects your privacy and is committed to protecting personal information.

We are a UK software development company creating digital products, applications and technology solutions for individuals, businesses and organisations.

This Privacy Policy explains how we collect, use and protect personal information when you:

- Visit our website
- Contact us
- Work with us
- Use services provided by Revenant Systems
- Use software products developed by Revenant Systems where this policy applies

We believe privacy should be considered from the beginning of the development process. Wherever possible, we aim to minimise the personal information we collect and avoid unnecessary tracking.

2. Who We Are

Revenant Systems Ltd is a UK limited company providing software development, application development, automation, cloud solutions and technology consultancy services.

For the purposes of applicable data protection legislation, including the UK General Data Protection Regulation (UK GDPR), Revenant Systems acts as the Data Controller where we determine how and why personal information is processed.

3. Information We May Collect

The information we collect depends on how you interact with us.

Information You Provide

This may include:

- Name
- Email address
- Telephone number
- Company name
- Information provided through contact forms, emails or enquiries
- Information required to provide requested services

Information Collected Automatically

When you visit our website, we may collect limited technical information such as:

- Browser type
- Device information
- Operating system
- Website pages accessed
- Approximate usage information

This information is processed by our hosting provider to deliver the website and protect it from malicious traffic. We do not run analytics tools on this website.

4. How We Use Your Information

We may use personal information to:

- Respond to enquiries
- Discuss potential projects or services
- Provide software development or consultancy services
- Communicate with customers and partners
- Provide support
- Improve our website and services
- Protect our systems and prevent misuse
- Meet legal and regulatory obligations

We do not sell personal information.

5. Legal Basis for Processing

Where UK GDPR applies, we process personal information using one or more of the following lawful bases:

Legitimate Interests

Where processing is necessary for running our business, responding to enquiries, improving services or protecting our systems.

Contractual Necessity

Where processing is required to provide agreed services.

Legal Obligations

Where we are required to process information to comply with applicable laws.

Consent

Where you have provided consent for a specific purpose.

6. Sharing Information

We only share personal information where necessary.

This may include trusted service providers that help us operate our business, such as:

- Hosting providers
- Communication providers
- Software platforms used to deliver services

Where third parties process information on our behalf, we take reasonable steps to ensure appropriate safeguards are in place.

We do not sell personal information or share it for advertising purposes.

7. Data Storage and Security

We take reasonable technical and organisational steps to protect personal information.

These may include:

- Secure systems and services
- Access controls
- Appropriate authentication measures

- Secure software development practices
- Keeping systems updated

While we take security seriously, no method of electronic storage or transmission can be guaranteed to be completely secure.

8. International Transfers

Some of the service providers we use — such as our hosting and email providers — may process information outside the UK.

Where this happens, we rely on recognised legal safeguards, such as the UK's data bridge arrangements or approved international data transfer agreements, so that personal information receives an equivalent level of protection.

You can contact us for more information about these safeguards.

9. Data Retention

We retain personal information only for as long as necessary for the purpose it was collected.

Information may be retained to:

- Provide ongoing services
- Maintain business records
- Meet legal obligations
- Resolve disputes

When information is no longer required, it will be securely deleted or anonymised where appropriate.

Enquiries sent through our website contact form are deleted after 24 months, unless the enquiry has led to us working together, in which case relevant information is kept as part of our business records.

10. Your Rights

Under UK GDPR, you may have rights including:

- The right to access your personal information
- The right to correct inaccurate information
- The right to request deletion
- The right to restrict processing
- The right to object to certain processing
- The right to data portability where applicable

- The right to withdraw consent at any time, where processing is based on your consent

To exercise these rights, please contact us using the details below.

You also have the right to complain to the UK Information Commissioner's Office (ICO) if you are unhappy with how we have handled your personal information — see ico.org.uk. We would welcome the chance to resolve any concern first, but you can contact the ICO at any time.

11. Products Developed by Revenant Systems

Some applications and services developed by Revenant Systems may have their own Privacy Policy.

Where a product-specific Privacy Policy exists, that policy will apply to that product.

For example, applications such as Laply have their own Privacy Policy explaining how information is handled within the application.

12. Changes to This Privacy Policy

We may update this Privacy Policy from time to time.

The latest version will always be published on our website with the updated revision date.

QUESTIONS

If you have any questions about the Privacy Policy, contact Revenant Systems Ltd at hello@revenantsystems.co.uk or visit <https://revenantsystems.co.uk>.